USER GUIDE



Espace range alarm system



You have just bought a DAITEM security system, designed to cover all your protection needs. We would like to thank you for your confidence.

With TwinBand®, and TwinPower®, you will benefit from the flexibility of a totally wire-free system based on dual band radio technology and a doubly secure power supply.

IMPORTANT ADVICE

Your security system is simple to use. We advise you to switch it on (arm) every time you leave your home.

Do not leave your remote control in view.

Keep a back-up remote control in a secret place.

If one of the devices in your system is lost, stolen or sabotaged, call your installer right away.

Keep the access codes to your remote control keypads secret.

SOME PRECAUTIONS TO FOLLOW

When you are at home

Do not leave entrances (doors and windows) open for no reason. Switch your system to partial protection mode (Part Set) to protect unoccupied rooms.

When you leave home

Close all the protected doors and windows.

Switch on (arm) your security system.

If necessary, check for any indications of faults or doors and windows left open.

When you're going to be away for a while

Check that all doors and windows are closed.

Check your security system is operating properly by actually testing it. Switch on (arm) your system

IMPORTANT REMARK

The installer can access your system remotely in order to perform maintenance or uploading & downloading operations via a telephone and computer according to the conditions outlined in this guide. It is up to your installer to define with you the specific contractual conditions for accessing your system.

WE WOULD APPRECIATE YOUR SUGGESTIONS

If you have any comments about how we might improve our guides and our products, we would be grateful if you could send them in writing to:

Daitem - Service consommateur

rue du Pré de l'Orme - F-38926 CROLLES cedex

I ÉGFNDF

important points ()

recommendations .



- Correct programming is confirmed by a long beep or the green LED indicator lamp lighting up.
- (*) Incorrect programming is indicated by 3 beeps or the red LED indicator lamp flashing.

press once /2

press and hold /h



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Product destination:

The equipment sold by DAITEM is designed to ensure better protection and more comfortable conditions in homes and a number of professional premises or to ensure the protection and well-being of individuals according to the technical and environmental limits described in the documents provided by DAITEM and recommended by retailers.

CE marking and regulations:

The products sold by DAITEM comply with the essential requirements of applicable European directives. CE marking provides proof of the products' compliance with these directives and with the standards defining the technical specifications to be followed.

Communication network (unavailability):

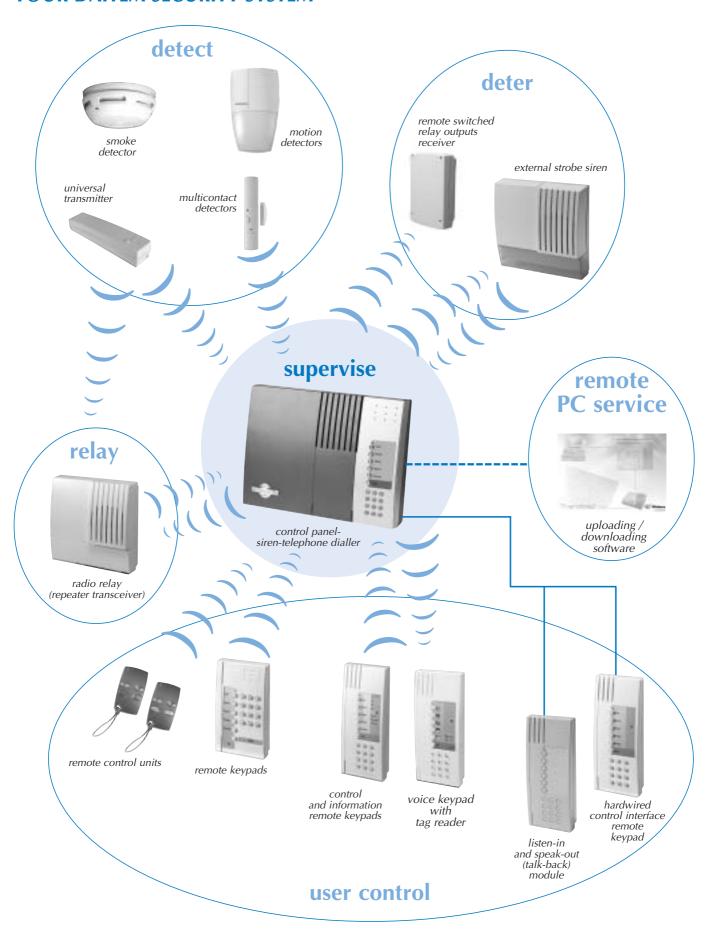
DAITEM reminds users that its systems operate via telecommunication networks (public switched telephone, radio, GSM networks, etc.), the availability of which cannot be 100% guaranteed.

DAITEM draws the user's attention to the fact that should the network being used become unavailable this may have consequences on the availability of its own systems.

Should this situation arise, independent of the will of DAITEM, neither DAITEM nor the manufacturer can be held liable for any damaging consequences that may ensue.

Ask your retailer for the guarantee and after-sales service application conditions binding it to the manufacturer.

YOUR DAITEM SECURITY SYSTEM

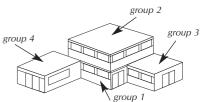


OPERATING YOUR SECURITY SYSTEM

The control panel has up to 8* intrusion protection groups that can be operated separately or together.

Example: control panel with 4 active protection groups.

* The number of groups depends on the control panel model.



Switching your system ON or OFF

• Remote control unit: press **ON** or **OFF**

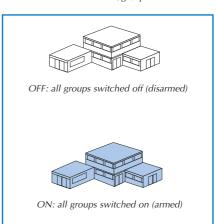
 Control keypads or interface:



Keypad with tag reader:



tag presented within 3 sec. after pressing



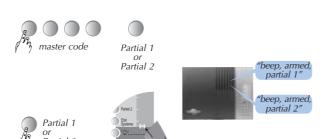
Switching your system ON for PARTIAL (part set) operation

• Remote control unit: press on Partial 1 or Partial 2

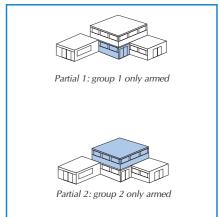
 Control keypads or interface:

with tag reader:

Keypad



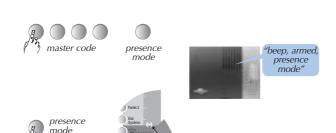
tag presented within 3 sec. after pressing



ARMED PRESENCE (stay) mode

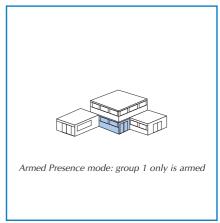
The control panel has a protection mode that makes it possible to arm group 1 only and cause the system to generate a discrete response in case of intrusion: **Armed Presence mode or stay mode.**

 Control keypads or interface:



Keypad with tag reader:







There is no exit or entry time delay in presence mode.

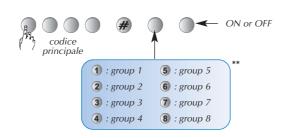




OPERATING YOUR SECURITY SYSTEM (cont.)

Switching SEVERAL GROUPS ON and OFF*

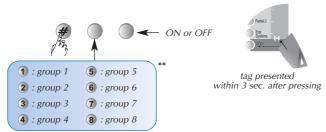




* The radio keypads can only control groups 1 to 4. To control groups 5 to 8, use a hardwired control interface remote keypad or a control panel keypad.



Keypad with tag reader:



** The number of groups depends on the control panel model.

Examples using a keypad:

• Arming group 3

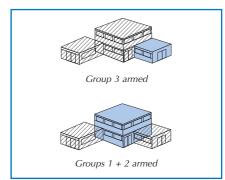


• Arming group 1 + group 2









Examples using a keypad with tag reader:

• Switching off group 2

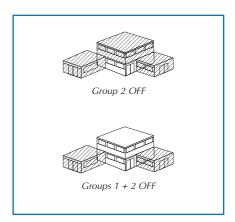


• Switching off group 1 + group 2



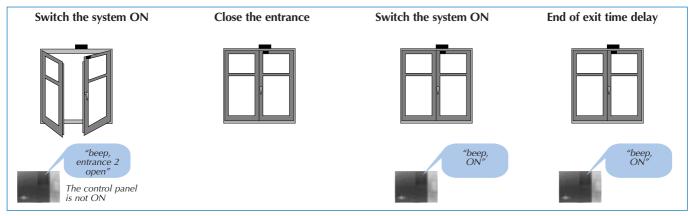






Switching the system ON (Arming) when an ENTRANCE is OPEN or there is a FAULT

The control panel is factory configured to prevent the system from being armed when a protected entrance door fitted with a contact sensor point is open or there is a protection mechanism fault. This factory configuration can be modified by your installer. **Example:** system armed with (an) entrance(s) open.





The system can be switched on and armed if there is no anti-tamper fault or entrance open.

SWITCHING OFF YOUR SYSTEM UNDER DURESS (feature only accessible through remote monitoring)

This feature allows you to discretely send out a warning if you are forced to disarm your alarm system under threat. The system behaves in exactly the same way as if you were disarming it but it sends a specific alert message to the remote central station monitoring company via the telephone line.









This duress option needs to be selected by your installation company and with the agreement of the central station monitoring company.

Entry time delay:

The entry time delay is the time you have to disarm (turn OFF) the system from inside the building (using a keypad for example) without triggering the alarm system. With the help of your installer you can determine the time delay best suited to the way you wish to use

A "protection active" voice message and/or siren sounding can also tell you that your system is active and will trigger unless it is disarmed.

Exit time delay:

The exit time delay is the time you have to leave the building without triggering the alarm devices. With the help of your installer you can determine the time delay best suited to the way you wish to use the system. The control panel indicates the end of the time delay by repeating the "system armed" voice message.

THE INFORMATION KEYPADS PROVIDE INFORMATION ABOUT DEVICE STATUS AND MESSAGES FROM THE CONTROL PANEL

The information keypads allow you to:

- operate your system,
- check the system's status at any time.

The voice keypads provide all control panel messages and indicate:

- the status of the protection groups,
- the status of the doors and windows which have contact sensors fitted,
- alarms.
- faults.

LED Indicator lamp and voice message indications:

Contains status	LED Indicator lamps lit			Voice manage				
System status	Group 1	Group 2	Group 3	Group 4	Contacts	Faults	Alarms	Voice message
OFF	\bigcirc	\bigcirc	\bigcirc	\bigcirc				"Beep, OFF"
Armed*	R	R	R	R				"Beep, Armed"
Partial 1	R							"beep, armed, partial 1"
Partial 2		R						"beep, armed, partial 2"
Armed group 1	R	X	X	X				"Beep, armed, group 1"
Armed group 2	X	R	X	X				"Beep, armed, group 2"
Armed group 3	X	X	R	X				"Beep, armed, group 3"
Armed group 4	X	X	X	R				"Beep, armed, group 4"
OFF group 1	<u>G</u>	X	X	X				"Beep, OFF, group 1"
OFF group 2	X	\bigcirc	X	X				"Beep, OFF, group 2"
OFF group 3	X	X	\bigcirc	X				"Beep, OFF, group 3"
OFF group 4	X	X	X	<u>G</u>				"Beep, OFF, group 4"
Presence (stay) mode	0							"Beep, armed, presence mode"
Alarm memory							R	"Beep, OFF, alarm system"
Fault memory						Y		"Beep, armed, fault, system"
Contact open					Y			"Beep, armed, contact X open"

^{*} without anti-tamper system fault or entrance open

- **(G)** green LED indicator lamp for 3 secs.: group OFF
- x : status of groups unchanged
- R red LED indicator lamp for 5 secs.: alarm indication

O 1

○3

O4

O Issues

○ Anomalies

3 secs.

5 secs

for contact sensor points, faults or alarms

for normal

operation

- (R) red LED indicator lamp for 3 or 5 secs.: group armed
- orange LED indicator lamp for 3 secs.: control panel in presence mode
- yellow LED indicator lamp for 5 secs.: faults or entrances open

Only the commands sent from the control and information keypad light the LED indicator lamps. Only the commands issued from the voice keypad generate the above voice messages. Commands issued by another control unit have no effect on the voice keypad.

MODIFYING YOUR ACCESS CODES

Modifying your MASTER CODE

The master code provides the main user with access to all system controls.



Example (do not copy):





For reasons of security we recommend you change your keypad access codes regularly and keep the keys clean. To prevent any undesired calls to your remote monitoring company, do not end your master code with a "0".

Modifying your USER CODES

The user codes limit access to specific functions. They are designed for occasional users.



Example (do not copy):

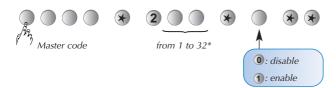
1456: user code 2



When a user code is saved it is automatically authorised. The user code authorisation sequence does not need to be entered again.

DISABLING or ENABLING your USER CODES

The following procedures enable or disable user codes without modifying their programming.



^{*} The control keypad and control and information keypad have 4 user codes. The control interface has 32 user codes depending on the control panel model. The voice keypad with tag reader have 8 user codes.

RESTRICTING ACCESS TO CONTROL FUNCTIONS

RESTRICTING access with user code

The user codes can provide separate restricted access to:

- certain keypad control keys,
- certain groups.

Only the control keys or groups selected during the master programming can be accessed when a user code is entered.

To allocate a user code to (a) certain key(s) only, press:

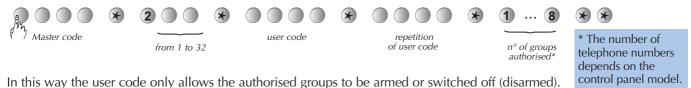


Example:

To allocate user code 1 to Partial 1 operation only, press:



To allocate a user code to (a) certain group(s) only, press:



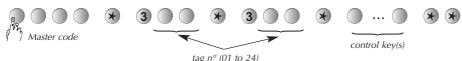
In this case, only the Partial 1 key is accessible using tag 02.

RESTRICTING access with tags

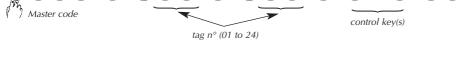
Tags may have separate access restricted to certain control keys and groups.

Only the commands and groups selected during programming are accessible when the tag is used.

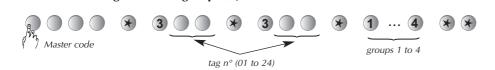
• To restrict a tag to certain control key(s), press:



Example, to restrict tag 02 to Partial 1 control, press:



• To restrict a tag to certain group(s), press:

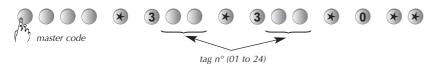


Example: to restrict tag 01 to Group 2, press



Partial 1 key

• To cancel tag restrictions, press:

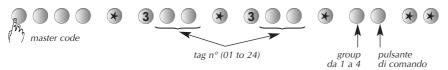


Example, to cancel restrictions for tag 02, press:



In this case, access restrictions for tag 02 are deleted.

• Combined restriction of a control key and a group



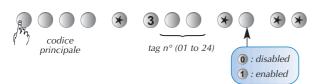
Example: to restrict tag 01 to group 1 ARMED/OFF control and to the Partial 1 key, press:



In this case, only Group 1 ARMED and OFF control and the Partial 1 key are accessible using tag 01.

ENABLING and DISABLING a tag

A programmed tag is automatically enabled. To **enable** or **disable** a tag, press:



Examples:

• to disable tag 01, press:



• to enable tag 02, press:



REGULARLY TESTING YOUR SYSTEM: TEST MODE



Once a year or before going away for a long period, we advise you to test your security system. The **test mode** will allow you to test each system unit.

Loud siren sounding can cause hearing problems and the necessary precautions must therefore be taken when testing device triggering.

1 Switch the control panel to test mode





2 Test each detector

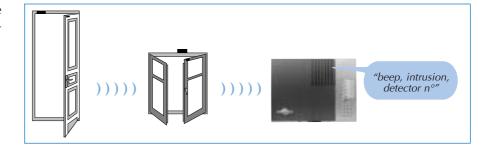
- Move in front of each motion detector installed in rooms (offices, etc.).
- Check the system's voice message.





Before moving in front of an infrared detector, wait for 90 secs before entering the room where the detector is fitted.

- Open and then close all the entrances protected by door and window or multicontact detectors.
- Check the system's voice message.



3 Test each remote control unit

· Press the OFF button on each remote control.

or

• Enter your master code and press the OFF button on each keypad.



4 Test the alarm siren units

Press the Alert key on a remote control for more than 2 seconds.



Press for more than 2 secs



5 Put the control panel back to user mode

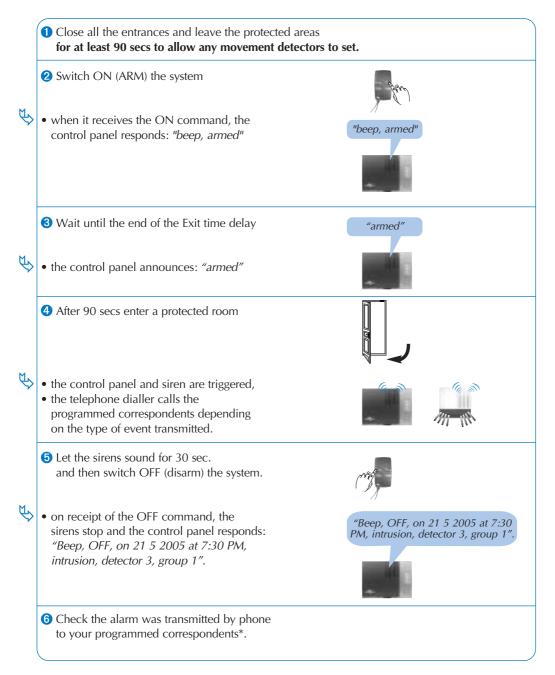




PERFORMING A REAL TEST ON YOUR SECURITY SYSTEM



You are now going to perform a real test on your security system. This test will trigger the alarm units and transmit a message to your remote central station monitoring company or individual correspondents by phone. We recommend you warn the person(s) in charge of remotely monitoring your system beforehand.



^{*} When the call is to an individual alone, the system OFF command stops the call transmission to the correspondents.

DEFINING ACCESS FOR REMOTE UPLOADING/DOWNLOADING OPERATIONS

In compliance with current regulations, access to system uploading or downloading requires your explicit authorisation; this is why, by default, uploading/downloading operations are only authorised if your control panel is in Test mode (see page 13). Using the uploading/downloading software your installer can perform different operations remotely:

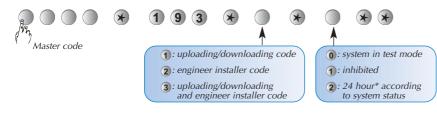
- remote configuration: to check or modify your system's configuration,
- remote inhibition: to activate or inhibit one or several system devices,
- events log reading: to check the list of time and date-stamped system events that have occurred.

You can modify your installer's uploading/downloading access rights and conditions. It is up to you to define the most suitable procedure to be adopted with your installer.

FORBIDDING access to uploading/downloading operations



AUTHORISING access to uploading/downloading according to the code used and the system status

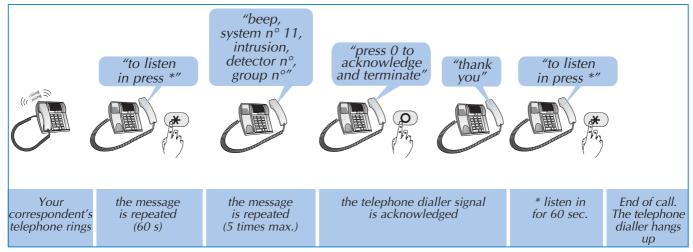


* In 24 hour mode, access to uploading/downloading via the engineer installer code is not authorised if your system is ARMED.

YOUR TELEPHONE DIALLER WARNS YOUR CORRESPONDENTS OR KEYHOLDERS



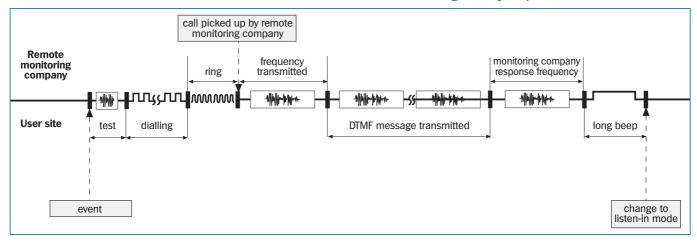
Procedure for a voice call to an individual



^{*} To make it easier to listen in to the site, the control panel siren temporarily stops.



Procedure for a call to a remote central station monitoring company



List of commands possible during the listen-in period

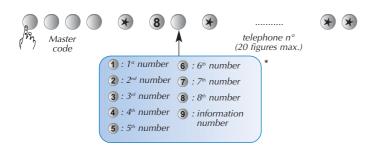
Depending on the alarm transmitted, you have access to a listen-in mode. During this period, you can send commands using the keys on your telephone handset unit.

Type of command	Command n°
Command for all speak-out (talk-back) loud speakers	5 0
Command for all listen-in microphones	6 0
Repetition of listen-in period (1 min.)	#
Command to stop listen-in and terminate transmission	*

YOUR TELEPHONE DIALLER WARNS YOUR CORRESPONDENTS **OR KEYHOLDERS** (cont.)

SAVING or MODIFYING your correspondents' numbers

You can programme telephone numbers for your correspondents using the control interface. Memories 81 to 88 are dedicated to your correspondents' numbers. Memory 89 is dedicated to the information number.



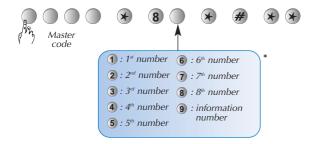
The telephone numbers must be different.

If the memory is empty, the control panel generates a long beep at the end of the reading.

* The number of telephone numbers depends on the control panel model.

CHECKING and TESTING the numbers saved

You can check your correspondents' telephone numbers separately using the control panel keypad or the control interface.

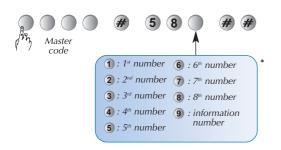


TESTING the call to your correspondents

You can test your correspondents' telephone numbers separately.

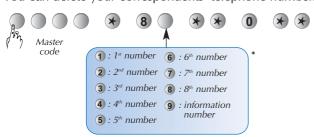


First let your correspondents know that you are going to perform a test call. We recommend that you systematically do this every time you save a new number.

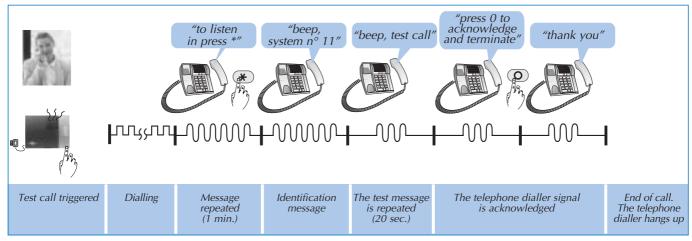


DELETING a saved NUMBER

You can delete your correspondents' telephone numbers separately.



Test call procedure





: press on "0" on the telephone handset unit to acknowledge and terminate the telephone transmission.

Telephone dialler call cycle procedure

Your first correspondent does not answer as s/he is already on the phone or has not terminated the call cycle correctly:

- the telephone dialler calls the number saved in the next memory,
- if none of the correspondents stop the call cycle, or they are all on the phone or not answering, the complete call sequence is carried out.

		Procedure	Acknowledgement and termination
,	memory 81 memory 82 memory 83	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	For each cycle, if the 1st calls are not acknowledged,
	memory 84 memory 85	4th 4th 4th 5th 5th	transmission continues on to the following numbers in the cycle. As soon as one of the cycle calls has been
,	memory 86 memory 87 memory 88	6th 6th 7th 7th 7th 7th 8th 8th	acknowledged, transmission stops. The last cycle is followed by the information call.
Information memory 89	call*:	9th 9th	

^{*} For digital transmission to a remote monitoring central station company or voice transmission to an individual correspondent for information purposes (owner's mobile for example). This information call does not acknowledge and terminate the cycle.



Your installer can be warned of any problems with the system directly as well as by alarm transmissions.

THE CONTROL PANEL INDICATES ALARMS AND WARNS CORRESPONDENTS

- Alarms (intrusion, personal protection, technical problem, tampering or fire) are indicated:
 - when a Disarm command (switch OFF) is received,
 - when the system is remotely controlled.
- Voice indication specifies:
 - the date and time the alarm occurred,
 - the type of alarm,
 - the identity of the device generating the alarm.

Protection against intrusion

Control panel voice message	Events	Message transmitted
"beep, date, time, intrusion, detector n°, group n°"	Intruder on premises.	BEEP; INTRUSION; DETECTOR N°, GROUP N°
"beep, date, time, intrusion confirmed, detector n°, group n°"	Intruder moving about on premises.	BEEP; INTRUSION CONFIRMED; DETECTOR N°, GROUP N°

Personal Attack

	Control panel voice message	Events	Message transmitted
24-hour	"beep, date, time, alert, remote control no"	Alarm or silent alarm triggered by control unit.	BEEP; ALARM

Technical protection

	Control panel voice message	Events	Message transmitted
24-hour	"beep, beep, beep, technical alarm, detector n°"	Technical protection triggered by sensor associated with the universal transmitter.	BEEP; TECHNICAL ALARM; DETECTOR N°

Protection against fire

Control panel voice message			Events	Message transmitted
nour		"beep, date, time, fire alarm, detector n°"	Fire protection triggered by a detector.	BEEP; FIRE ALARM; DETECTOR N°
24-		"beep, date, time, fire alarm, remote control n°"	Fire protection triggered by a remote control unit.	BEEP; FIRE ALARM; REMOTE CONTROL N°

Protection against system tampering

	Control panel voice message	Events	Message transmitted
24-hour	"beep, date, time, tamper, remote control, control panel n°"	Attempt to open or remove a control interface.	BEEP; TAMPER; REMOTE CONTROL; CONTROL PANEL
	"beep, date, time, tamper, remote control n°"	Attempt to open or remove a keypad.	BEEP; TAMPER; REMOTE CONTROL N°
	"beep, date, time, tamper, control panel"	Attempt to remove or open the control panel.	BEEP; TAMPER; CONTROL PANEL
	"beep, date, time, tamper, siren n°, or, tamper, relay n°"	Attempt to remove a siren or radio repeater relay.	BEEP; TAMPER; SIREN N° or BEEP; TAMPER; RELAY N°
	"beep, date, time, tamper, detector n°, group n°"	Attempt to open or remove a detector.	BEEP; TAMPER; DETECTOR N°
	"beep, date, time, tamper, radio"	Radio jamming detected.	
	"beep, date, time, tamper, network"	Telephone line cut detected.	

The alarm memory is automatically deleted the next time the system is armed.

THE CONTROL PANEL INDICATES FAULTS

- The control panel continuously monitors the state of system devices:
 - battery,
 - anti-tamper system,
 - telephone line availability,

- radio link.
- The control panel indicates faults:
 - when an ARM or DISARM command is received,
 - by (remotely) checking system status.

Device battery failure

Control panel voice message	Events	Message transmitted
"Beep, fault, battery, control panel"	Control panel battery low.	BEEP; FAULT; BATTERY; CONTROL PANEL
"Beep, fault, battery, detector n°"	Detector battery low.	BEEP; FAULT; BATTERY; DETECTOR N°
"Beep, fault, battery, siren n°"	Siren battery low.	BEEP; FAULT; BATTERY; SIREN N°
"Beep, fault, battery, relay n°"	Radio repeater relay battery low.	BEEP; FAULT; BATTERY; RELAY N°
"Beep, fault, battery, remote control n° or remote control, control panel"	Keypad or control interface battery low.	BEEP; FAULT; BATTERY; REMOTE CONTROL N° or BEEP; FAULT; BATTERY; REMOTE CONTROL; CONTROL PANEL

Device anti-tamper mechanism failure

Control panel voice message	Events	Message transmitted
"beep, fault, tamper, control panel"	Control panel anti-tamper system fault.	BEEP; FAULT; TAMPER; CONTROL PANEL
"beep, fault, tamper, detector n°, group n°"	Detector anti-tamper system fault.	BEEP; FAULT; TAMPER; DETECTOR N°; GROUP N°
"beep, fault, tamper, siren n° or tamper, relay n°"	Siren or radio repeater relay anti-tamper system fault.	BEEP; FAULT; TAMPER; SIREN N° or BEEP; FAULT; TAMPER; RELAY N°
"beep, fault, tamper, remote control no"	Control unit anti-tamper system fault.	BEEP; FAULT; TAMPER; REMOTE CONTROL N°

Telephone line fault

Control panel voice message	Events	Message transmitted
"Beep, fault, network, control panel"	Connection fault or telephone line unavailable.	

Device radio link fault

Control panel voice message	Events	Message transmitted							
"Beep, fault, radio link, control panel"	Loss of control panel radio link.	BEEP; FAULT; RADIO LINK; CONTROL PANEL							
"Beep, fault, radio link, detector n°, group n°"	Loss of radio link between a detector and the control panel.	BEEP; FAULT; RADIO LINK; DETECTOR N°, GROUP N°							
"Beep, fault, radio link, siren n° or relay n°"	Loss of radio link between a siren or a radio repeater relay.	BEEP; FAULT; RADIO LINK; SIREN N° or BEEP; FAULT; RADIO LINK; RELAY N°							
"Beep, fault, radio link, remote control nº"	Loss of radio link between a keypad and the control panel.	BEEP; FAULT; RADIO LINK; REMOTE CONTROL N°							

User guide

CHECKING THE EVENTS LOG

The events log contains the last 500 date and time-stamped events occurring in the system.

The events log records the following events:

- intrusion protection status changes,
- · automatic inhibition of contacts on doors and windows remaining open,
- alarms,
- faults,
- system configuration modifications.

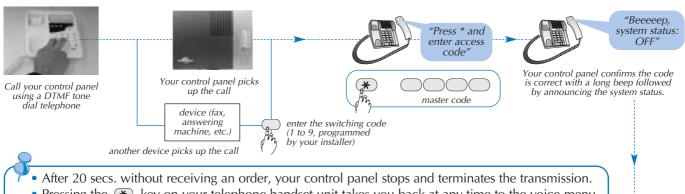
To access the events log locally using the control panel keypad:



Each event recorded in the log is described as follows:

- date and time,
- event name,
- identity of devices causing event.

REMOTELY OPERATING YOUR SECURITY SYSTEM (if telephone module board installed)



- Pressing the ** key on your telephone handset unit takes you back at any time to the voice menu
- "Voice menu proposed" **Action on keypad Result of action L**(1) "To check system system status announced status press (p) " "For Disarming "To modify system control panel OFF status press press 👩 "For Arming (2) control panel armed press (1) "For menu return to main menu press 🙀 "For system control, command sent **\$**3 (see table below) press (2 remote control n° "To check To modify the call number saved press 🔘 number press 3 " announced "To modify (*****) new number saved new n° of 1st press (1) announced correspondent "For menu, return to main menupress *

Command sent	Command n°	Command sent	Command n°	Command sent	Command n°	Command sent	Command n°
User mode	1	Pulse Relay 2	70	OFF; Group 1 3	139	Armed; Group 1 2	167
Test mode	2	OFF Relay 2	72	OFF; Group 2 3	141	Armed; Group 3	169
OFF	2 1	Armed Relay 2	74	OFF; Group 1 2 3	1 4 3	Armed; Group 1 3	171
Armed	23	Pulse Relay 3	80	OFF; Group 4	1 4 5	Armed; Group 2 3	173
Armed; Partial 1	2 5	OFF Relay 3	82	OFF; Group 1 4	147	Armed; Group 1 2 3	175
Armed; Partial 2	27	Armed Relay 3	8 4	OFF; Group 2 4	149	Armed; Group 4	177
Armed; Presence mode	3 3	Pulse Relay 4	90	OFF; Group 1 2 4	151	Armed; Group 1 4	179
Pulse light	50	OFF Relay 4	92	OFF; Group 3 4	153	Armed; Group 2 4	181
Light OFF	5 2	Armed Relay 4	94	OFF; Group 1 3 4	155	Armed; Group 1 2 4	183
Light ON	5 4	OFF; Group 1	131	OFF; Group 2 3 4	1 5 7	Armed; Group 3 4	185
Pulse Relay 1	60	OFF; Group 2	133	OFF; Group 1 2 3 4	159	Armed; Group 1 3 4	187
OFF Relay 1	62	OFF; Group 1 2	135	Armed; Group 1	163	Armed; Group 2 3 4	189
Armed Relay 1	6 4	OFF; Group 3	137	Armed; Group 2	165	Armed; Group 1 2 3 4	191

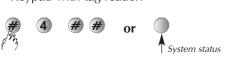
ADDITIONAL KEYPAD FUNCTIONS

Checking system status

• Control keypads or interface:



Keypad with tag reader:





Silently operating your system

• Control keypads or interface:



• Keypad with tag reader:



master code

System status

tag presented within 3 sec.

after pressing

Triggering an alarm

Control keypads or interface:



Press for more than 2 sec.





Loud siren sounding can cause hearing problems. The necessary precautions must therefore be taken when performing device triggering tests.

Triggering a silent alarm (if a keypad key has been programmed)

• Control keypads or interface:



• Keypad with tag reader:



Triggering a fire alarm (if a keypad key has been programmed)

• Control keypads or interface:



• Keypad with tag reader:





Activating or de-activating the chime*

• Control interface:





Changing your system to summer time or winter time*





* These functions can only be accessed using the hardwired control interface remote keypad or the control panel keypad.